# MyEducator Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: MyEducator Smart Textbooks

**Report Date: January 2024** 

Product Description: MyEducator Smart Textbooks are affordable, interactive, digital

textbooks with up-to-date content from world-class author teams.

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#### **Notes:**

If an instance of non-conformance (or conformance found to be less than the "Supports" standard) is found, we will address it immediately.

MyEducator resources used for testing: 1120ki and 1600ex.

Evaluation Methods Used: Testing with assistive technologies.

**Applicable Standards/Guidelines** 

<sup>&</sup>quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

### WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashedu.com/wcashed

## **Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)		NAV. I
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		Authorning root.
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)	Web: Supports	Web:
Also applies to:	Electronic Docs:	Electronic Docs:
Revised Section 508	Software:	Software:
• 501 (Web)(Software)	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)	Additioning root.	Authorning root.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
<ul> <li>602.3 (Support Docs)</li> </ul>		
1.4.1 Use of Color (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
<ul> <li>602.3 (Support Docs)</li> </ul>		
1.4.2 Audio Control (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
<ul> <li>501 (Web)(Software)</li> </ul>	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
<ul> <li>602.3 (Support Docs)</li> </ul>		
2.1.1 Keyboard (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
<ul><li>501 (Web)(Software)</li></ul>	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)	Web: <b>Supports</b>	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to:	Electronic Docs:	Electronic Docs:
Revised Section 508	Software:	Software:
• 501 (Web)(Software)	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)	rationing root.	rationing root.
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
2.4.2 Page Titled (Level A)	Web: <b>Supports</b>	Web:
Also applies to:	Electronic Docs:	Electronic Docs:
Revised Section 508	Software:	Software:
• 501 (Web)(Software)	Authoring Tool:	Authoring Tool:

Page **5** of **15** 

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs)</li> </ul>		
2.4.3 Focus Order (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
<ul> <li>501 (Web)(Software)</li> </ul>	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
<ul> <li>501 (Web)(Software)</li> </ul>	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
3.1.1 Language of Page (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
4.1.1 Parsing (Level A)		
Also applies to:		For WCAG 2.0 and the 508 standards, the September
WCAG 2.0 – Always answer 'Supports'		2023 errata update indicates this criterion is always
Revised Section 508	Supports	supported. See the WCAG 2.0 Editorial Errata.
• 501 (Web)(Software)		supported. See the <u>word 2.0 Editorial Errata</u> .
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		

## **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: <b>Supports</b>	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to:	Electronic Docs:	Electronic Docs:
Revised Section 508	Software:	Software:
<ul> <li>501 (Web)(Software)</li> </ul>	Authoring Tool:	Authoring Tool:
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
<ul> <li>602.3 (Support Docs)</li> </ul>		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
<ul><li>501 (Web)(Software)</li></ul>	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA) Also applies to:	Web: <b>Partially Supports</b>	Web: Low contrast error thrown using assistive technologies for white numbers on an orange
Revised Section 508	Flectronic Docs:	background. We are in the process of making necessary
• 501 (Web)(Software)	Software:	changes
• 504.2 (Authoring Tool)	Authoring Tool:	Electronic Docs:
• 602.3 (Support Docs)	, taching 1961	Software:
, , ,		Authoring Tool:
1.4.4 Resize text (Level AA)	_	
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)	_	
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
2.4.5 Multiple Ways (Level AA)	Web: <b>Supports</b>	Web:
Also applies to:	Electronic Docs:	Electronic Docs:
Revised Section 508	Authoring Tool:	Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
2.4.6 Headings and Labels (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software) – Does not apply to non-web software	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)		, and the second
• 602.3 (Support Docs) – Does not apply to non-web docs		

Page **9** of **15** 

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:	Web: <b>Supports</b>	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		

# Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Web: <b>Not Evaluated</b>	Web:
Revised Section 508 – Does not apply	Web. <b>Not Evaluateu</b>	Web.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Web: <b>Not Evaluated</b>	Web:
Revised Section 508 – Does not apply	Web. <b>Not Evaluateu</b>	web.
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Web: <b>Not Evaluated</b>	Web:
Revised Section 508 – Does not apply	Web. <b>Not Evaluateu</b>	Web.
1.2.9 Audio-only (Live) (Level AAA)	Web: Not Evaluated	Web:
Revised Section 508 – Does not apply	Web. <b>Not Evaluateu</b>	Web.
1.4.6 Contrast (Enhanced) (Level AAA)	Web: Not Evaluated	Web:
Revised Section 508 – Does not apply		Web.
1.4.7 Low or No Background Audio (Level AAA)	Web: <b>Not Evaluated</b>	Web:
Revised Section 508 – Does not apply		Web.
1.4.8 Visual Presentation (Level AAA)	Web: <b>Not Evaluated</b>	Web:
Revised Section 508 – Does not apply		WED.

Criteria	Conformance Level	Remarks and Explanations
1.4.9 Images of Text (No Exception) (Level AAA)  Revised Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web:
2.1.3 Keyboard (No Exception) (Level AAA)  Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
2.2.3 No Timing (Level AAA)  Revised Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web:
2.2.4 Interruptions (Level AAA)  Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<ul><li>2.2.5 Re-authenticating (Level AAA)</li><li>Revised Section 508 – Does not apply</li></ul>	Web: <b>Not Evaluated</b>	Web:
2.3.2 Three Flashes (Level AAA)  Revised Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web:
2.4.8 Location (Level AAA)  Revised Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web:
<ul><li>2.4.9 Link Purpose (Link Only) (Level AAA)</li><li>Revised Section 508 – Does not apply</li></ul>	Web: <b>Not Evaluated</b>	Web:
2.4.10 Section Headings (Level AAA)  Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.1.3 Unusual Words (Level AAA)  Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.1.4 Abbreviations (Level AAA)  Revised Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web:
3.1.5 Reading Level (Level AAA)  Revised Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web:
3.1.6 Pronunciation (Level AAA)  Revised Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web:
3.2.5 Change on Request (Level AAA)  Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.3.5 Help (Level AAA)  Revised Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web:
3.3.6 Error Prevention (All) (Level AAA)  Revised Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web:

## **Revised Section 508 Report**

Notes:

## **Chapter 3: Functional Performance Criteria (FPC)**

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

### **Chapter 4: Hardware**

Notes: Not applicable.

**Chapter 5: Software** 

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	
504.2.2 PDF Export	Does Not Support	As a digital textbook company, we have not prioritized PDF/UA-1 file exports. In the event of a request for a PDF/UA-1 file, we will do our best to provide the customer with said file type.

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Supports	Our internal content team reviews material for accessibility conformance prior to publication.
504.4 Templates	Not Applicable	

#### **Chapter 6: Support Documentation and Services**

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

## **Legal Disclaimer (Company)**

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